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**Advanced Certified ScrumMaster®**

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# Course Agenda

## **Agile, Scrum and Lean**

- Evolution of Scrum and Agile
- Scrum and Agile Values and Principles
- Characteristics of a good ScrumMaster
- Other agile techniques and practices
- How empiricism works in Scrum

## **Agile Facilitation**

- What is Facilitation?
- Facilitation Techniques for Decision Making
- Facilitative Listening Skills
- Facilitating Convergent and Divergent thinking
- Facilitate Scrum events effectively

## **Agile Coaching**

- What it is coaching?
- What is NOT coaching?
- Coaching Stance
- Active Listening
- Powerful Questions
- GROW model



## **Service To Product Owner**

- Facilitating Creation/Refinement of Product Vision
- Facilitating the team from Vision to Product Backlog creation
- Facilitating a Product Backlog Refinement
- Coaching Product Owner

## **Service to Development Team**

- Coaching the team for Self-Organization
- Teams vs Groups
- Coaching Teams for higher performance
- Team formation phases
- Coaching for stronger DoD
- Coaching on Engineering Practices

## **Service to Organisation**

- How to scale Scrum beyond one team?
- Large scale meeting formats
- Resolving Organizational Impediments
- Root cause analysis of Impediments
- How to improve organisational performance in delivering the work

## **Scrum Mastery**

- Servant Leadership
- Conflict Management
- Your Personal development towards Scrum Mastery
- Where do you stand today?
- What are your values and strengths are?
- What are the action items for you going forward?



# Contact Us

For more information visit A-CSM course page

<https://www.easylearningtre.com/agile-management/advanced-certified-scrummaster-certification-training/>



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# About Us

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