

Advanced Certified ScrumMaster®

Course Agenda

Agile, Scrum and Lean

- Evolution of Scrum and Agile
- Scrum and Agile Values and Principles
- Characteristics of a good ScrumMaster
- Other agile techniques and practices
- How empiricism works in Scrum

Agile Facilitation

- What is Facilitation?
- Facilitation Techniques for Decision Making
- Facilitative Listening Skills
- Facilitating Convergent and Divergent thinking
- Facilitate Scrum events effectively

Agile Coaching

- What it is coaching?
- What is NOT coaching?
- Coaching Stance
- Active Listening
- Powerful Questions
- GROW model

Service To Product Owner

- Facilitating Creation/Refinement of Product Vision
- Facilitating the team from Vision to Product Backlog creation
- Facilitating a Product Backlog Refinement
- Coaching Product Owner

Service to Development Team

- Coaching the team for Self-Organization
- Teams vs Groups
- Coaching Teams for higher performance
- Team formation phases
- Coaching for stronger DoD
- Coaching on Engineering Practices

Service to Organisation

- How to scale Scrum beyond one team?
- Large scale meeting formats
- Resolving Organizational Impediments
- Root cause analysis of Impediments
- How to improve organisational performance in delivering the work

Scrum Mastery

- Servant Leadership
- Conflict Management
- Your Personal development towards Scrum Mastery
 - Where do you stand today?
 - What are your values and strengths are?
 - What are the action items for you going forward?